

BBZ LIMOUSINE & LIVERY SERVICE, INC.

RATE POLICIES

SAMPLE AIRPORT RATES FROM: PARAMUS, NJ

PRICES BELOW ARE FOR LUXURY SEDAN SERVICE

TO NEWARK LIBERTY:	\$66.00
TO LAGUARDIA:	\$97.00
TO JOHN F. KENNEDY:	\$105.00
TO TETERBORO:	\$60.00
TO WESTCHESTER:	\$100.00
TO MANHATTAN:	\$82.00

GENERAL INFORMATION

- ALL PRICES *INCLUDE* TOLLS
- GRATUITY IS *ADDITIONAL* 20% OF TOTAL
- 7% NJ SALES TAX MUST BE ADDED TO TRIP, NOT INCLUSIVE OF PARKING, TOLLS OR GRATUITY
- AN EARLY or LATE FEE WILL BE ASSESSED DURING THE FOLLOWING HOURS:
 - 11 PM—12:30 AM.....\$20.00
 - 12:30 AM—4:30 AM.....\$35.00
 - 4:30 AM—5:30 AM.....\$15.00
- EXTRA STOPS
 - IN SAME TOWN, ADD \$5.00
 - OUT OF TOWN, ADD \$10.00

(PRICES SUBJECT TO CHANGE BASED ON VARYING LOCATIONS)

- PARKING AT AIRPORTS IS MINIMUM \$6.00 *UNLESS* EXPRESS PICK UP
- *ADD \$30.00* FOR 6 PASSENGER LIMOUSINE
- *ADD \$40.00* FOR PASSENGER VAN OR 8 PASSENGER LIMO
- *ADD \$50.00* FOR 10 PASSENGER LIMOUSINE

HOLIDAYS

- TRIPS ON THE FOLLOWING HOLIDAYS WILL BE CHARGED AN ADDITIONAL \$20.00
 - NEW YEAR'S DAY
 - EASTER SUNDAY
 - MEMORIAL DAY
 - INDEPENDENCE DAY
 - LABOR DAY
 - THANKSGIVING
 - CHRISTMAS EVE. AFTER 4PM
 - CHRISTMAS DAY
 - NEW YEAR'S EVE. AFTER 4PM

CANCELLATIONS

- ALL CANCELLATION CHARGES WILL VARY AND ARE UP TO THE DISCRETION OF BBZ, BASED ON TIME AND DRIVER LOCATION.

BBZ LIMOUSINE & LIVERY SERVICE, INC.

STANDARD POLICEIS AND PROCEDURES

GENERAL POLICY

We offer private sedan & luxury limousine service anywhere in the northeastern United States. Courtesy, convenience, and reliability are the standards that have kept us going for over one hundred years. We will do whatever is necessary to help solve your most demanding transportation needs. To ensure the highest quality service, we recommend you review the following information. Please direct any questions or inquiries to our office staff. Thank You.

RESERVATIONS

Our offices are staffed Monday through Friday from 6:30 AM to 10:30 PM, Saturday from 6:30 AM to 8 PM and Sunday from 10 AM to 10 PM. Kindly direct all your telephone calls between these hours. During non office hours our telephones will be monitored by an answering service, but we can be reached 24 hours a day, 7 days a week.

We require a minimum of 24 hours notice for most reservations. There are some exceptions based on availability and scheduling for any given day and time. We will always do our best to accommodate any last minute requests to the best of our capabilities.

CANCELLATIONS/DELAYS

In the event of a cancellation or delay please contact our office immediately. Please have all passengers travel with our toll free phone number 800 815-5466 so they might inform us of any changes in their travel plans. Do not leave your designated pick up location without first contacting our office staff. In the event of a late cancellation, a fee will be charged depending on the time and location of the driver. BBZ Limousine will monitor all arriving flights, but cannot be responsible for last minute delays and changes beyond our control, therefore waiting time may be charged at our discretion.

DEPARTURES

Our office staff will confirm all departures the night before your trip. If you do not get a call from our dispatcher for any reason, please contact our office immediately to confirm your reservation. If you have a return trip, the information will be specified on your outgoing order and the chauffeur will confirm that information with you.

ARRIVALS

BBZ will monitor all arriving, flights, trains, and ships via the internet and will be at the pick up destination accordingly. If something is delayed such as a layover flight, it is the customer's responsibility to notify our office. Chauffeurs will meet arriving passengers at the following locations.

COMMERCIAL AIRPORTS: Domestic baggage claim on arrivals level.

INTERNATIONAL ARRIVALS: Meet outside of customs area.

NON-COMMERCIAL AIRPORT: We require name of corporate or private carrier and carrier phone # ,plane tail #, and location at airport.

NEWARK AND NYC PENN STATIONS: Call upon arrival and proceed outside to passenger curbside pick up area.

NYC PIERS: At respective pier approx. two hours after docking when passengers have cleared customs.

WE ALSO OFFER EXPRESS CURBSIDE PICK UP AT ALL AIRPORTS. SIMPLY CALL THE BBZ OFFICE AFTER YOUR PLANE HAS SAFELY ARRIVED AND OUR DISPATCHERS WILL DIRECT YOU TO THE DESIGNATED PICK UP AREA.

BBZ GENERAL PROCEDURES:

**** YOUR CHAUFFEUR WILL ALWAYS BE HOLDING A YELLOW/GOLD COLOR SIGN WITH OUR BBZ LOGO AND PASSENGER'S LAST NAME, IF AN EXPRESS P/U IS SCHEDULED, THE SIGN WILL BE CLEARLY VISIBLE IN PASSENGER SIDE WINDOW.**

**** IF YOU HAVE ANY TROUBLE LOCATING YOUR CHAUFFEUR PLEASE CALL OUR OFFICE AS WE ARE IN CONSTANT RADIO CONTACT AND WILL ALERT HIM AS TO YOUR LOCATION. PLEASE ADVISE ALL PASSENGERS NOT TO LEAVE BEFORE CALLING OUR OFFICE
(800) 815-5466**

**** WE ALLOW ONE HOUR FROM THE TIME THE PLANE ARRIVES UNTIL THE TIME YOU LEAVE AIRPORT. ANY ADDITIONAL WAITING TIME WILL BE CHARGED AT THE RATE OF \$20.00 PER 1/2 HOUR. BBZ LIMOUSINE CANNOT BE HELD RESPONSIBLE FOR DELAYS BEYOND OUR CONTROL.**